MARCH 4-7, 2019 | HOUSTON, TEXAS

ABB Customer World

Agenda at a glance

Event opens at 10:00 a.m.

	Monday, March 4		Tuesday, March 5	Wednesday, March 6	Thursday, March 7
8:30			**8:30–10:00 a.m.** Hall B3 — Level 3 **Keynote presentation** • Ulrich Spiesshofer, ABB CEO		**8:30–9:30 a.m.** Hall B3 — Level 3 **Keynote presentation**
8:45					
9:00				**9:00–10:15 a.m.** Hall B3 — Level 3 **Keynote presentation**	
9:15					
9:30					**9:30–10:00 a.m.** Break
9:45					
10:00	TECHNOLOGY & SOLUTION CENTER Opens at **10:00 a.m.**		**10:00–10:30 a.m.** Break		**10:00–11:00 a.m.** • Business forum • Education and training
10:15					
10:30			**10:30–11:30 a.m.** • Business forum • Education and training	**10:30–11:30 a.m.** • Business forum • Education and training	
11:00					**11:00–11:30 a.m.** Break
11:15					
11:30					**11:30 a.m. –12:30 p.m.** • Business forum • Education and training
11:45	**11:45 a.m.–1:00 p.m.** **Hall E, Level 1 — Buffet lunch**	Distributor Keynote Lunch	**11:45 a.m.–1:15 p.m.** **Luncheon panel discussion** Grand Ballroom, Level 3 **Hall E, Level 1 — Buffet lunch**	**11:45 a.m.–1:15 p.m.** **Luncheon panel discussion** Grand Ballroom, Level 3 **Hall E, Level 1 — Buffet lunch**	
12:00					
12:15					
12:30					**12:30–1:30 p.m.** Hall E, Level 1 — Buffet lunch
12:45					
1:00	**1:00–2:00 p.m.** • Business forum • Education and training	Distributor program workshops and product training			
1:15					
1:30			**1:30–2:30 p.m.** • Business forum • Education and training	**1:30–2:30 p.m.** • Business forum • Education and training	
1:45					**1:45–2:45 p.m.** • Business forum • Education and training
2:00	**2:00–2:30 p.m.** Break				
2:15					
2:30	**2:30–3:30 p.m.** • Business forum • Education and training		**2:30–3:00 p.m.** Break	**2:30–3:00 p.m.** Break	
2:45					
3:00			**3:00–4:00 p.m.** • Business forum • Education and training	**3:00–4:00 p.m.** • Business forum • Education and training	
3:15					
3:30	**3:30–4:00 p.m.** Break				
3:45					
4:00	**4:00–5:00 p.m.** • Business forum • Education and training		**4:00–4:30 p.m.** Break	**4:00–4:30 p.m.** Break	
4:15					
4:30			**4:30–5:30 p.m.** • Business forum • Education and training	**4:30–5:30 p.m.** • Business forum • Education and training	
4:45					
5:00	**5:00–6:30 p.m.** Reception in Technology & Solution Center				
5:15					
5:30			Technology & Solution Center open until **6:30 p.m.**	Technology & Solution Center open until **6:30 p.m.**	
5:45					
6:00					
6:15					
6:30			**6:30–9:30 p.m.** Customer Appreciation Event Convention Center — Hall B3, Level 3	**6:30–9:30 p.m.** Conference-wide dinner event	
6:45					
7:00					

Technology & Solution Center hours:

Monday **10:00 a.m. – 6:30 p.m.**
Tuesday **10:00 a.m. – 6:30 p.m.**
Wednesday **10:00 a.m. – 6:30 p.m.**
Thursday **10:00 a.m. – 3:00 p.m.**