

ABB Customer World

Agenda at a glance



Event opens at 10:00 a.m.			Tuesday, March 5	Wednesday, March 6	Thursday, March 7
Monday, March 4					
8:30			8:30–10:00 a.m. Hall B3 — Level 3		8:30–9:30 a.m. Hall B3 — Level 3
8:45			Keynote		Keynote: The Future of Work
9:00			• Ulrich Spiesshofer, CEO, ABB	9:00–10:15 a.m. Hall B3 — Level 3	• Sami Atiya, President RM, ABB
9:15			• Antonio Neri, CEO, HPE	Keynote: The Future of Mobility	• Mike Rowe, Founder, mikeroweWORKS Foundation
9:30			• Guido Jouret, CDO, ABB	• Tarak Mehta, President EP, ABB	9:30–10:00 a.m. Break
9:45				• Tony Seba, Futurist & thought leader	
10:00	TECHNOLOGY & SOLUTION CENTER Opens at 10:00 a.m.		10:00–10:30 a.m. Break		10:00–11:00 a.m.
10:15					• Business forum
10:30			10:30–11:30 a.m.	10:30–11:30 a.m.	• Education and training
11:00			• Business forum	• Business forum	11:00–11:30 a.m. Break
11:15			• Education and training	• Education and training	
11:30					11:30 a.m. –12:30 p.m.
11:45	11:45 a.m.–1:00 p.m.	Distributor Keynote Lunch	11:45 a.m.–1:15 p.m.	11:45 a.m.–1:15 p.m.	• Business forum
12:00	Hall E, Level 1 — Buffet lunch		Grand Ballroom, Level 3	Grand Ballroom, Level 3	• Education and training
12:15			Luncheon panel: The Future of Industry	Luncheon panel: The Future of Energy	
12:30			• Peter Terwiesch, President IA, ABB	• Claudio Facchin, President PG, ABB	
12:45			• Michael Wiebe, COO, Kronos	• Joe Kava, VP Data Centers, Google	
1:00	1:00–2:00 p.m.	Distributor program workshops and product training	• Richard Mortimer, VP Engineering, BP	• Gary Hayes, CIO & VP of IT, CenterPoint	
1:15	• Business forum		• Guido Jouret, CDO, ABB	• Charles McConnell, University of Houston	
1:30	• Education and training		Hall E, Level 1 — Buffet lunch	Hall E, Level 1 — Buffet lunch	
1:45			1:30–2:30 p.m.	1:30–2:30 p.m.	
2:00	2:00–2:30 p.m. Break		• Business forum	• Business forum	1:45–2:45 p.m.
2:15			• Education and training	• Education and training	• Business forum
2:30	2:30–3:30 p.m.				• Education and training
2:45	• Business forum		2:30–3:00 p.m. Break	2:30–3:00 p.m. Break	
3:00	• Education and training				
3:15			3:00–4:00 p.m.	3:00–4:00 p.m.	
3:30	3:30–4:00 p.m. Break	• Business forum	• Business forum		
3:45		• Education and training	• Education and training		
4:00	4:00–5:00 p.m.				
4:15	• Business forum	4:00–4:30 p.m. Break	4:00–4:30 p.m. Break		
4:30	• Education and training				
4:45		4:30–5:30 p.m.	4:30–5:30 p.m.		
5:00	5:00–6:30 p.m.	• Business forum	• Business forum		
5:15	Reception in Technology & Solution Center	• Education and training	• Education and training		
5:30					
5:45		Technology & Solution Center open until 6:30 p.m.	Technology & Solution Center open until 6:30 p.m.		
6:00					
6:15					
6:30		6:30–9:30 p.m.	6:30–9:30 p.m.		
6:45		Customer Appreciation Event	Conference-wide dinner event		
7:00		Convention Center — Hall B3, Level 3			

Technology & Solution Center hours:

Monday 10:00 a.m. – 6:30 p.m.
 Tuesday 10:00 a.m. – 6:30 p.m.
 Wednesday 10:00 a.m. – 6:30 p.m.
 Thursday 10:00 a.m. – 3:00 p.m.