

US ABB (“ABB Inc. or US ABB”) is committed to compliance with the CALIFORNIA CONSUMER PRIVACY ACT (“CCPA”). As such, US ABB has included both the US ABB Privacy Notice for California Consumers (which covers the information collected) as well as US ABB’s CCPA Privacy Policy (which covers your rights under the CCPA as well as additional important information) here in this document accessible to any California Consumers.

US ABB PRIVACY NOTICE FOR CALIFORNIA CONSUMERS
ABB INC. AND ITS US-BASED AFFILIATES (“ABB”)
EFFECTIVE JANUARY 1, 2020
UPDATED: NOVEMBER 2, 2020

US BASED ABB AFFILIATES

ABB Motors and Mechanical Inc. (former Baldor)
ABB Installation Products Inc. (former Thomas and Betts)
Industrial Connections and Solutions LLC
Lineage Power Holdings Inc.
ABB Power Electronics, Inc.

Depending on the jurisdiction in which you are located and in which your personal data is processed, you may have the following rights. This PRIVACY NOTICE APPLIES TO CALIFORNIA RESIDENTS who qualify as a CONSUMER under the CCPA and supplements the information contained in the following:

- ABB Global Privacy Notice (<https://new.abb.com/privacy-policy/>);
- US ABB Employee Privacy Notice (<https://sites-custom.abb.com/sites/hrservicekatalog/Downloads/U.S.-%20EU%20Privacy%20Shield%20and%20Swiss%20Privacy%20Shield.pdf>)
 - o
- [ABB CCPA Privacy Policy](#) (click here).

This notice applies solely to visitors, users, and others who reside in the State of California (“consumers” or “you”) and covers information ABB collects both online and offline.

We adopt this Notice to comply with the California Consumer Privacy Act of 2018 (“CCPA”). Any terms defined in the CCPA have the same meaning when used in this Notice.

1) Notice at Collection - Categories of Personal Information We Collect

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a consumer or household (“personal information”).

ABB collects the following categories of personal information from Consumers:

Category	Examples	Collected
A. Identifiers	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	YES
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	YES
C. Protected classification characteristics under California or federal law	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	YES
D. Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	YES
E. Biometric information.	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, thermal body scans, optical photo image, temperature readings, or exercise data.	YES
F. Internet or other similar network activity	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement ("cookie" information).	YES
G. Geolocation data	Physical location or movements.	NO

H. Sensory data	Audio, electronic, visual, thermal, olfactory, or similar information.	YES
I. Professional or employment-related information.	Current or past job history or performance evaluations and recorded video interviews.	YES
J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	YES
K. Inferences drawn from other personal information	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	YES

2) Business purposes for your Personal Information

Category	Purposes	Collected
A. Identifiers	<ul style="list-style-type: none"> process and fulfill orders and keep you informed about the status of your or your company's order; provide and administer our products and services; provide customer support, process, evaluate and respond to requests/inquiries; conduct and facilitate customer satisfaction surveys; conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); send you marketing communications (alerts, promotional materials, newsletters, etc.); perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. 	YES

	<ul style="list-style-type: none"> • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements • To improve our website and present its contents to you. • To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred. 	
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))	<ul style="list-style-type: none"> • process and fulfill orders and keep you informed about the status of your or your company's order; • provide and administer our products and services; • provide customer support, process, evaluate and respond to requests/inquiries; • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment, other regulatory requirements and employee specific communication initiatives. • To improve our website and present its contents to you. • To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or 	YES

	other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred.	
C. Protected classification characteristics under California or federal law	<ul style="list-style-type: none"> • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	YES
D. Commercial information.	<ul style="list-style-type: none"> • process and fulfill orders and keep you informed about the status of your or your company's order; • provide and administer our products and services; • provide customer support, process, evaluate and respond to requests/inquiries; • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). 	YES
E. Biometric information.	<ul style="list-style-type: none"> • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements • As of 2020, given COVID-19 concerns the Company additionally collects, option images, thermal body scans and/or temperature scans/checks to determine whether entry may be allowed into various ABB locations. 	YES
F. Internet or other similar network activity	<ul style="list-style-type: none"> • To improve our website and present its contents to you. • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market 	YES

	research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); <ul style="list-style-type: none"> • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation) 	
G. Geolocation data	Physical location or movements.	NO
H. Sensory data	<ul style="list-style-type: none"> • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	YES
I. Professional or employment-related information.	<ul style="list-style-type: none"> • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	YES
J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	<ul style="list-style-type: none"> • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. 	YES
K. Inferences drawn from other personal information	<ul style="list-style-type: none"> • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	YES

In the preceding twelve (12) months, ABB has not sold any of your collected Personal Information. Unless otherwise notified and your consent is obtained, ABB does not sell any of your collected Personal Information.

For any Consumer with a disability, please contact our toll-free number (800) 435-7365 for an alternative means for receiving this Notice.

US ABB PRIVACY POLICY FOR CALIFORNIA CONSUMERS
ABB INC. AND ITS US-BASED AFFILIATES (“ABB”)
EFFECTIVE JANUARY 1, 2020
UPDATED NOVEMBER 2, 2020

Depending on the jurisdiction in which you are located and in which your personal data is processed, you may have the following rights. This PRIVACY POLICY APPLIES TO CALIFORNIA RESIDENTS who qualify as a CONSUMER and supplements the information contained in the

- ABB Global Privacy Notice (<https://new.abb.com/privacy-policy/>) and
- US ABB Employee Privacy Notice (<https://sites-custom.abb.com/sites/hrservicekatalog/Downloads/U.S.-%20EU%20Privacy%20Shield%20and%20Swiss%20Privacy%20Shield.pdf>)

We adopt this Privacy Policy to comply with the California Consumer Privacy Act of 2018 (“CCPA”) and other California privacy laws. Any terms defined in the CCPA have the same meaning when used in this Privacy Policy and details your rights and other important information under the CCPA.

For any Consumer with a disability, please contact our toll-free number 800 435-7365 for an alternative means to for receiving this PRIVACY POLICY.

CALIFORNIA RESIDENT’S RIGHTS AND CHOICES

The CCPA provides Consumers (California residents) with specific rights regarding their personal information. Please note that currently the CCPA only provides California Resident employees and applicants with the rights of notice regarding personal information collected and the business purpose, while business-to-business persons are only entitled to the Right to Opt out.

This section describes those CCPA rights and explains how to exercise them.

I. Right to Know About Personal Information Collected, Disclosed, or Sold

As a Consumer under the CCPA, you have the right to request from ABB the following data collected by ABB in the preceding 12 months:

- 1) categories of personal information that we have collected about you;
- 2) for each category of personal information, the categories of sources from which the personal information is collected;
- 3) for each category of personal information, the business or commercial purpose for collecting or selling personal information;
- 4) for each category of personal information, the categories of third parties with whom ABB shares such personal information; and
- 5) the specific pieces of personal information ABB has collected about you.

As a Consumer under the CCPA, you have the right to the above listed information related to your Personal Information that ABB has collected, disclosed and/or sold in the preceding 12-months.

A. Instructions and verification of Consumer Requests

Consumer can submit their request:	Verification:
<ul style="list-style-type: none"> visiting the web page www.new.abb.com/privacy where CCPA dedicated online form is available and sending it to privacy@abb.com; 	<ul style="list-style-type: none"> ABB will verify the identity using either a two or three factor analysis depending on the Consumers relationship and type of information requested with ABB. ABB employees submitting the request will be verified and stored in internal ABB sources;
<ul style="list-style-type: none"> visiting the web page www.new.abb.com/privacy where Consumer can (but is not required to) create a Data Subject request via data privacy portal at my.privacy.abb.com; 	<ul style="list-style-type: none"> ABB will verify the identity using either a two or three factor analysis depending on the Consumers relationship and type of information requested with ABB. ABB employees submitting the request will be verified and stored in internal ABB sources;
<ul style="list-style-type: none"> contacting our toll-free number 800 435-7365 Option 0; 	<ul style="list-style-type: none"> Consumers contacting this number will be advised of the ability to utilize either of the above venues for formal submissions based on whether the Consumer is a current customer, ABB employee or does not have one of the current relationships with ABB. In the event, the calling Consumer is unable to validate residency as a California Consumer, ABB attendants will be instructed to intake the same information into the same online form, which will then be sent to Privacy

	Management Team to handle similar to the above requests.
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B. Business Purposes and Sources of your Personal Information

Category	Purposes	Source
A. Identifiers	<ul style="list-style-type: none"> process and fulfill orders and keep you informed about the status of your or your company's order; provide and administer our products and services; provide customer support, process, evaluate and respond to requests/inquiries; conduct and facilitate customer satisfaction surveys; conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); send you marketing communications (alerts, promotional materials, newsletters, etc.); perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. For employees, we collect this information to provide benefits connected with your employment, other regulatory requirements and employee specific communication initiatives. To improve our website and present its contents to you. To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar 	Consumer

	proceeding, in which personal information held by us is among the assets transferred.	
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))	<ul style="list-style-type: none"> • process and fulfill orders and keep you informed about the status of your or your company's order; • provide and administer our products and services; • provide customer support, process, evaluate and respond to requests/inquiries; • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements • To improve our website and present its contents to you. • To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred. 	Consumer
C. Protected classification characteristics under	<ul style="list-style-type: none"> • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. 	Consumer

California or federal law	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	
D. Commercial information.	<ul style="list-style-type: none"> process and fulfill orders and keep you informed about the status of your or your company's order; provide and administer our products and services; provide customer support, process, evaluate and respond to requests/inquiries; conduct and facilitate customer satisfaction surveys; conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); send you marketing communications (alerts, promotional materials, newsletters, etc.); perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). 	Consumer
E. Biometric information.	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements As of 2020, given COVID-19 concerns the Company additionally collects, option images, thermal body scans and/or temperature scans/checks to determine whether entry may be allowed into various ABB locations. 	Consumer
F. Internet or other similar network activity	<ul style="list-style-type: none"> To improve our website and present its contents to you. conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); send you marketing communications (alerts, promotional materials, newsletters, etc.); 	Consumer

	<ul style="list-style-type: none"> perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation) 	
G. Geolocation data	Physical location or movements.	NO
H. Sensory data	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	Consumer
I. Professional or employment-related information.	<ul style="list-style-type: none"> For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	Consumer
J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	<ul style="list-style-type: none"> For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. 	Consumer
K. Inferences drawn from other personal information	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	Consumer

C. Business purposes and Categories of Third-Parties with whom your Personal Information was shared

Category	Purposes	Shared with the following third parties:
A. Identifiers	<ul style="list-style-type: none"> process and fulfill orders and keep you informed about the status of your or your company's order; provide and administer our products and services; provide customer support, process, evaluate and respond to requests/inquiries; 	ABB affiliates ABB business partners, distributors and agents, Service Providers

	<ul style="list-style-type: none"> • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements • To improve our website and present its contents to you. • To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred. 	<p>Potential acquirers of ABB businesses or assets</p> <p>Law enforcement or government authorities</p>
<p>B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))</p>	<ul style="list-style-type: none"> • process and fulfill orders and keep you informed about the status of your or your company's order; • provide and administer our products and services; • provide customer support, process, evaluate and respond to requests/inquiries; 	<p>ABB affiliates</p> <p>ABB business partners, distributors and agents,</p> <p>Service Providers</p>

	<ul style="list-style-type: none"> • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits connected with your employment, other regulatory requirements and employee specific communication initiatives. • To improve our website and present its contents to you. • To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us is among the assets transferred. 	<p>Potential acquirers of ABB businesses or assets</p> <p>Law enforcement or government authorities</p>
C. Protected classification characteristics under California or federal law	<ul style="list-style-type: none"> • For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. • For employees, we collect this information to provide benefits 	<p>ABB affiliates</p> <p>ABB business partners, distributors and agents,</p>

	connected with your employment and other regulatory requirements	Service Providers Potential acquirers of ABB businesses or assets Law enforcement or government authorities
D. Commercial information.	<ul style="list-style-type: none"> • process and fulfill orders and keep you informed about the status of your or your company's order; • provide and administer our products and services; • provide customer support, process, evaluate and respond to requests/inquiries; • conduct and facilitate customer satisfaction surveys; • conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); • send you marketing communications (alerts, promotional materials, newsletters, etc.); • perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation). 	ABB affiliates ABB business partners, distributors and agents, Service Providers Potential acquirers of ABB businesses or assets Law enforcement or government authorities
E. Biometric information.	<ul style="list-style-type: none"> • For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	ABB affiliates ABB business partners, distributors and agents, Service Providers Potential acquirers of ABB businesses or assets

		Law enforcement or government authorities
F. Internet or other similar network activity	<ul style="list-style-type: none"> To improve our website and present its contents to you. conduct marketing and sales activities (including generating leads, pursuing marketing prospects, performing market research, determining and managing the effectiveness of our advertising and marketing campaigns and managing our brand); send you marketing communications (alerts, promotional materials, newsletters, etc.); perform data analytics (such as market research, trend analysis, financial analysis, and customer segmentation) 	ABB affiliates ABB business partners, distributors and agents, Service Providers Potential acquirers of ABB businesses or assets Law enforcement or government authorities
G. Geolocation data	Physical location or movements.	NONE
H. Sensory data	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	ABB affiliates ABB business partners, distributors and agents, Service Providers Potential acquirers of ABB businesses or assets Law enforcement or government authorities
I. Professional or employment-related information.	<ul style="list-style-type: none"> For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. For employees, we collect this information to provide benefits 	ABB affiliates ABB business partners, distributors and agents,

	connected with your employment and other regulatory requirements	Service Providers Potential acquirers of ABB businesses or assets Law enforcement or government authorities
J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	<ul style="list-style-type: none"> For individuals inquiring about job opportunities with ABB, we collect this information to assess employment offers. 	Consumer
K. Inferences drawn from other personal information	<ul style="list-style-type: none"> For employees, we collect this information to provide benefits connected with your employment and other regulatory requirements 	Consumer

In the preceding twelve (12) months, ABB has not sold any of your collected Personal Information. ABB has only provided/disclosed this Personal Information for the Business Purpose listed above and only to those categories of third-parties listed above.

We only collect the personal information from you that we need for the above purposes. We may also anonymize your personal information, so it no longer identifies you and use it for various purposes, including the improvement of our services and testing our IT systems. We will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated, or incompatible purposes without providing you notice and obtaining any required consents.

ABB does not sell any personal information of minors under 16 years of age without affirmative authorization.

II. Right to Request Deletion of Personal Information

As a CCPA Consumer, you shall have the right to request that ABB delete any personal information about you that ABB has collected from you subject to certain exceptions provided under the CCPA (this right is not currently extended to job applicants, employees, officers or directors of ABB and business-to-business contacts communicating with ABB when conducting business with ABB (unless opting out of a sale)).

Requesting to be forgotten from ABB systems may interfere with ABB's ability to provide products and/or services and;

The deletion right does not apply if ABB needs the personal information:

- to complete the transaction or provide a good or service requested by the consumer for which the business collected the personal information or otherwise perform a contract between the business and the consumer;
- to detect or prevent security incidents or illegal activity;
- to identify and correct errors that impair existing functionality;
- to exercise a legal right or ensuring another consumer can exercise his/her legal right;
- to comply with the California Electronic Communications Privacy Act;
- to engage in public or peer-reviewed scientific, historical, or statistical research in the public interest if deletion of the personal information is likely to make the research impossible or seriously impair it;
- solely for internal uses that are reasonably aligned with the expectations of the consumer based on the consumer's relationship with the business;
- to comply with a legal obligation; or
- for lawful internal uses that are compatible with the context in which the consumer provided the personal information to the business.

D. Instructions for Submitting a Consumer Request

Consumers shall submit Requests utilizing the same channels and as stated above in Section I. A

E. Verification of Consumer Requests

Verifications of Consumer Requests will be done utilizing the same methodology as stated above in Section I. A.

In addition, all requests to delete shall involve two steps: 1) where consumer makes formal request to delete and 2) where consumer separately confirms that they want their personal information deleted.

III. Right to Opt-Out of Sale of Information

As a consumer under the CCPA, you have the right, at any time, to direct ABB to not sell your personal information. This is referred to as the right to "opt-out." As noted above, per ABB Policy, ABB does not sell any personal information therefore, an opt out option is not required.

IV. Right to Receive Service on Equal Terms

Under the CCPA, ABB shall not discriminate against you as a Consumer for exercising any CCPA consumer rights, including, but not limited to:

- 1) denying goods or services to the Consumer
- 2) charging different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties
- 3) providing a different level or quality of goods or services to the consumer and;
- 4) suggesting that the consumer will receive a different level or quality of goods or services.

V. Right to appoint an Authorized Agent

Where a consumer wishes to use an authorized agent to submit a request to know or a request to delete, ABB shall require that the consumer: 1) provide the authorized agent written permission to do so; and 2) verify their own identity directly with ABB

VI. Contact for More Information

If you would like to exercise any of the above rights or get further information regarding ABB's personal information practices as they relate to the CCPA, please contact the following toll-free number:

1-800-435-7365 Option 0 (working on operationalizing)

Alternatively, you can submit requests directly www.abb.com/privacy. Please follow the link for CA Consumers.

Additionally, ABB is part of a global company operating in many different countries. If you have any questions not answered in this Policy concerning how we use your personal information, or wish to raise a complaint regarding how we may have handled your personal information, you may also contact the ABB Group's Data Protection Officer at privacy@abb.com.

VII. How We Protect Your Data?

ABB has in place reasonable security procedures and practices to help protect personal information from being breached.

You may obtain a copy of the safeguards which ABB companies globally use to protect your personal information by visiting www.abb.com/privacy.

VIII. Effective Date of Privacy Policy

January 1, 2020