

General conditions for the supply of products and components (2025)

1 General

- 1.1 The contract shall be deemed to have been entered into upon receipt of the supplier's written acknowledgement stating acceptance of the order ("Order Acknowledgement"). Tenders which do not stipulate an acceptance period shall not be binding.
- 1.2 These general conditions of supply shall be binding if declared applicable in the tender or in the Order Acknowledgement. Any conditions stipulated by the customer which are in contradiction to these general conditions of supply shall only be valid if expressly acknowledged by the supplier in writing.
- 1.3 All agreements and legally relevant declarations of the contracting parties must be in writing in order to be valid. However, the contracting parties acknowledge electronic signature (e.g. Adobe Sign, DocuSign or similar which ensure identification of the issuer and the integrity of the document) applied by authorized persons, to be sufficient and binding for entering into the contract and for any documents related to the contract, including, without limitation, documents for which the contract requires written form or which require to be signed by the contracting parties.
- 1.4 Should a provision of these general conditions of supply prove to be invalid in full or in part, the contracting parties shall replace such provision by a new one that is as close as possible to the legal and economic effect of the invalid provision.
- 2 Scope of supplies and services
The supplies and services are exhaustively specified in the Order Acknowledgement and in appendices thereto, if any. The supplier shall be entitled to make any changes which lead to improvements provided such changes do not result in a price increase.
- 3 Plans and technical documents
- 3.1 Unless otherwise agreed, brochures and catalogues are not binding. Data in technical documents are only binding if they have been expressly stipulated as such.
- 3.2 Each party retains all rights to plans and technical documents provided to the other.

The party receiving such documents recognises these rights and shall – without previous written consent of the other party – not make these documents available to any third party, either in whole or in part, nor use them for purposes other than those for which they were handed over.

4 Prices

- 4.1 Unless otherwise agreed, all prices shall be deemed to be net, ex works, excluding packing, in freely available Swiss francs without any deductions whatsoever.
- 4.2 Any and all additional charges, for example, freight charges, insurance premiums, fees for export, transit, import and other permits, as well as for certifications, shall be borne by the customer. Likewise, the customer shall bear any and all taxes, fees, levies, customs duties and the like as well as the related administrative costs which are levied out of or in connection with the contract or its fulfilment. If such costs, taxes etc. are charged to the supplier or to persons employed or appointed by the supplier to perform any of his obligations, they shall be refunded by the customer upon presentation of the receipts.
- 4.3 The supplier reserves the right to adjust the prices in case the wage rates or the raw material prices vary between the submission of the tender and the contractually agreed performance. In addition, an appropriate price adjustment shall apply in case:
 - the delivery time has been subsequently extended due to any reason stated in Clause 7.2; or
 - the nature or the scope of the agreed supplies or services has changed; or
 - the material or the execution has undergone changes because any documents furnished by the customer were not in conformity with the actual circumstances, or were incomplete; or
 - an amendment has been made to laws, regulations or the principles of interpretation or application.

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5 Terms of payment

5.1 Payments shall be made by the customer as stated in the supplier's invoice and according to the agreed terms of payment, without any deduction for cash discount, expenses, taxes, levies, fees, duties, and the like.

Unless otherwise agreed, the price shall be paid in the following instalments:

- one third as advance payment within one month after receipt of the Order Acknowledgement by the customer;
- one third on expiry of two thirds of the agreed delivery time;
- the remainder within one month after supplier's advice that the supplies are ready for dispatch.

Payment will be deemed to be fulfilled when Swiss francs have been made freely available to the supplier at the place of payment as stated in the supplier's invoice. If payment by bills of exchange or Letter of Credit is agreed, the customer shall pay the cost of discounting such bills, bill of exchange taxes and collection charges and the cost of opening, notifying and confirming the Letter of Credit.

5.2 If the customer exceeds the agreed periods of payment, it shall be liable, without reminder and with reservation of the right to bring further claims, for interest at a rate depending on the terms prevailing at ABB's domicile, but not less than 5 percent per annum. The contractual payment obligations remain in force.

6 Reservation of title

The supplier shall remain the owner of all supplies until he has received the full payments in accordance with the contract.

The customer shall cooperate in any measures necessary for the protection of the supplier's title. In particular, upon entering into the contract he authorises the supplier to enter or notify the reservation of title in the required form in public registers, books or similar records, all in accordance with the relevant national laws, and to fulfil all corresponding formalities, at the customer's expense.

During the period of the reservation of title, the customer shall, at his own cost, maintain the supplies and insure them for the benefit of the supplier against theft, breakdown, fire, water and other risks. He shall further take all measures to ensure that the supplier's title is in no way compromised or rescinded.

7 Delivery time

7.1 The delivery time shall start as soon as the contract is entered into, all official formalities such as, but not limited to, import, export, transit and payment permits have been completed, payments due with the order have been made, any agreed securities given and the main technical points settled. The delivery time shall be deemed to be observed if by the time of expiration of the delivery time the supplies have been delivered in accordance with the Incoterms® clause specified in the Order Acknowledgement.

7.2 The delivery time shall be reasonably extended:

- a) if the information required by the supplier for the performance of the contract is not re-

ceived in time, or if the customer subsequently changes it and is thereby causing a delay in the delivery of the supplies or services;

- b) if hindrances occur which the supplier cannot prevent despite exercising the required care, regardless of whether they affect the supplier, the customer or a third party. Such hindrances include, but shall not be limited to, epidemics, pandemics, mobilisation, war, civil war, acts of terrorism, riots, political unrest, revolutions, sabotage, serious breakdown in the works, accidents, labour conflicts, late or deficient delivery by subcontractors of raw materials, semi-finished or finished products, the need to scrap important work pieces, actions or omissions by any authorities or state or supranational bodies, embargoes, unforeseeable transport problems, fire, explosion, natural catastrophes;

- c) if the customer or a third party is behind schedule with work he has to execute, or with the performance of his contractual obligations, in particular if the customer fails to observe the terms of payment.

7.3 The customer is entitled to claim liquidated damages for delayed delivery insofar as it can be proved that the delay has been caused through the fault of the supplier and that the customer has suffered a loss as a result of such delay. If substitute material can be supplied to accommodate the customer, the latter is not entitled to any damages for delay.

Liquidated damages for delayed delivery shall not exceed 0.5 percent for every full week's delay and shall in no case whatsoever altogether exceed 5 percent of the contract price of the part of the supplies in delay. No damages at all shall be due for the first two weeks of delay.

After reaching the maximum liquidated damages for delayed delivery, the customer shall grant the supplier a reasonable extension of time in writing. If such an extension is not observed for reasons within the supplier's control, the customer shall have the right to reject the delayed part of the supplies. If a partial acceptance is economically not justified on the part of the customer, the latter shall be entitled to terminate the contract and to claim refund of the money already paid against return of the deliveries supplied.

7.4 In case a specific date is agreed instead of a delivery period, this date shall correspond to the last day of a delivery period; Clauses 7.1 to 7.3 apply by analogy.

7.5 Any delay of the supplies or services does not entitle the customer to any rights and claims other than those expressly stipulated in this Clause 7. This limitation does, however, not apply to unlawful intent or gross negligence on the part of the supplier, but does apply to persons employed or appointed by the supplier to perform any of his obligations.

8 Passing of benefit and risk

8.1 The benefit and the risk of the supplies shall pass to the customer by the date of their leaving the works at the latest.

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- 8.2 If dispatch is delayed at the request of the customer or due to reasons beyond supplier's control, the risk of the supplies shall pass to the customer at the time originally foreseen for their leaving the works. From this moment on, the supplies shall be stored and insured on the account and at the risk of the customer.
- 9 Inspection and acceptance of the supplies and services
- 9.1 Insofar as it is normal practice, the supplier shall inspect the supplies and services before dispatch. If the customer requests further testing, this has to be specially agreed upon and paid for by the customer.
- 9.2 The customer shall inspect the supplies and services within a reasonable period of time and shall immediately notify the supplier in writing of any defects. If he fails to do so, the supplies and services shall be deemed to be accepted.
- 9.3 If the supplier has been notified of defects in accordance with Clause 9.2, he shall remedy them as soon as possible, and the customer shall give the supplier the possibility to do so.
- 9.4 The execution of an acceptance test as well as the stipulation of the conditions related thereto require a special agreement.
- 9.5 Defects of any kind in supplies or services shall not entitle the customer to any rights and claims other than those expressly stipulated in this Clause 9 and Clause 10 (warranty, liability for defects).
- 10 Warranty, liability for defects
- 10.1 Warranty period
The warranty period is 12 months, or 6 months in case of a multi-shift system. It starts when the supplies leave the works or, if the supplier undertakes the installation, upon completion thereof. If dispatch or installation are delayed due to reasons beyond supplier's control, the warranty period shall end not later than 18 months after supplier's notification that the supplies are ready for dispatch.
For replaced or repaired parts, the warranty period starts anew and lasts 6 months from the replacement or completion of the repair, but not longer than the expiry of a period double the warranty period stipulated in the preceding paragraph.
The warranty expires prematurely if the customer or a third party undertakes modifications or repairs or if the customer, in case of a defect, does not immediately take all appropriate steps to mitigate the damage and give the supplier the possibility to remedy the defect.
- 10.2 Liability for defects in material, design and workmanship
Upon the written request of the customer, the supplier may choose to repair or replace as quickly as possible any parts of the supplies which, before the expiry of the warranty period, are proven to be defective or unusable due to bad material, faulty design or poor workmanship. Replaced parts shall become the supplier's property if he does not explicitly renounce this.

Under restriction of proportionality, the supplier shall bear the costs of remedying the defective parts provided that they do not exceed the customary costs of transport, personnel, travelling, accommodation, dismantling and reassembly of the defective parts.

- 10.3 Liability for warranted qualities
The warranted qualities are only those which have been expressly specified as such in the Order Acknowledgment or in the specifications. Such warranties are valid until the expiry of the warranty period at the latest.
If the warranted qualities are not or only partially achieved, the customer may first of all require the supplier to remedial works immediately. The customer shall give the supplier the necessary time and possibility to do so.
If these remedial works fail completely or in part, the customer may claim a reasonable reduction of price. If, however, the defects are of such significance that they cannot be remedied within a reasonable time and provided that the supplies and services cannot be used for their specified purpose, or if such use is considerably impaired, then the customer shall be entitled to refuse acceptance of the defective part or, if partial acceptance is economically not justified for him and he communicates this immediately, to terminate the contract. In this case the supplier can only be held liable for reimbursing the sums which have been paid to him for the parts affected by the termination.
- 10.4 Exclusions from the liability for defects
All deficiencies which cannot be proven to have their origin in bad material, faulty design or poor workmanship, e.g. those resulting from normal wear, improper maintenance, failure to observe the operating instructions, excessive loading, use of any unsuitable material, influence of chemical or electrolytic action, building or installation work not undertaken by the supplier, or resulting from other reasons beyond supplier's control are excluded from the supplier's warranty and liability for defects.
- 10.5 Exclusivity of warranty claims
With respect to any defective material, design or workmanship as well as to any failure to fulfil warranted qualities, the customer shall not be entitled to any rights and claims other than those expressly stipulated in Clauses 10.1 to 10.4.
- 11 Export control
The customer recognises that the supplies may be subject to Swiss and/or foreign legal provisions and regulations on export control and are not allowed to be sold, leased or otherwise transferred or used for a purpose other than the agreed without an export or re-export permit of the competent authority. The customer undertakes to comply with such provisions and regulations. He is aware that these may change and that they apply to the contract in the current valid wording.
(a) The Parties agree to comply with all applicable sanctions and export control laws in connection with this Agreement. Sanctions and export control laws and regulations include any applicable laws, regulations, or administrative or regulatory

decisions or guidelines that sanction, prohibit or restrict certain activities including, but not limited to, (i) import, export, re-export, transfer, or trans-shipment of goods, services, technology, or software; (ii) financing of, investment in, or direct or indirect transactions or dealings with certain countries, territories, regions, governments, projects, or specifically designated persons or entities, including any future amendments to these provisions; or (iii) any other laws, regulations, administrative or regulatory decisions, or guidelines adopted, maintained, or enforced by any Sanctions Agency on or after the date of the Individual Order (collectively, "Trade Control Laws").

(b) The Parties confirm that they have not violated, shall not violate, and shall not cause the other Party to violate, any applicable Trade Control Laws. Each Party represents and warrants that, to the best of its knowledge, at the date of the Individual Order neither it, nor any of their respective directors or officers are a Restricted Person. Each Party agrees that it shall promptly notify the other Party if it becomes a Restricted Person. "Restricted Person" means any entity or person included on a list (including U.S. and EU lists) of targeted parties, blocked parties, or persons subject to asset-freezing or other restrictions introduced under any applicable Trade Control Laws (and includes any entity that is directly or indirectly owned fifty (50) percent or more, in the aggregate or individually, or otherwise controlled by any Restricted Person).

(c) If, as a result of Trade Control Laws issued or amended after the date of the Individual Order, (i) the customer or the end-user is/becomes a Restricted Person, or (ii) any necessary export license or authorization from a sanctions agency is not granted, the performance by ABB or any of its affiliates becomes illegal or impracticable, ABB shall be entitled to either immediately suspend the performance of the affected obligation under the Individual Order until such time as ABB may lawfully discharge such obligation or unilaterally terminate the Individual Order in whole or in part. ABB will not be liable to the customer for any costs, expenses or damages associated with such suspension or termination of the Individual Order.

(d) The Parties undertake to obtain all the necessary licenses and/or permits from the competent authorities for the import or export, re-export, or in-country transfer of Equipment and Services. Equipment and Software, and the "direct product" thereof, that originate from the United States are subject to the U.S. Export Administration Regulations ("EAR") and must not be exported, re-exported, or transferred (in-country) without obtaining the necessary valid licenses/authorizations of the competent US authorities. At ABB's request, customer shall provide to ABB a Letter of Assurance and End-User Statement in a form reasonably satisfactory to ABB.

(e) The customer represents and warrants that the Equipment and Services are for civil use only. The customer further represents that it will not

directly or indirectly sell, export, re-export, release, transmit or otherwise transfer any items received from ABB to any Restricted Parties, or parties that operate, or whose end use will be, in a jurisdiction/region prohibited by ABB including Belarus, Crimea, Cuba, Iran, North Korea, Russia, Syria, as well as the Donetsk, Luhansk, Kherson, and Zaporizhzhia regions of Ukraine (such list may be amended by ABB at any time).

(f) If the customer infringes any obligations in this Trade Controls clause in connection with the Individual Order, the customer must immediately notify ABB. Failure to comply with these Trade Compliance obligations shall be considered a material breach, and ABB shall have the right to unilaterally terminate the Agreement with immediate effect. Such termination would be without prejudice to all rights of recourse which could be exercised by ABB, and ABB shall not be liable to customer for any claim, losses or damages whatsoever related to its decision to terminate performance under this provision. Further, customer shall indemnify ABB for all liabilities, damages, costs, or expenses incurred as a result of any such violation, breach and/or termination of the Agreement. ABB may report such violations to relevant authorities as required by applicable Trade Control Laws. (g) For the avoidance of doubt, no provision in this Agreement shall be interpreted or applied in a way that would require any Party to do, or refrain from doing, any act which would constitute a violation of, or result in a loss of economic benefit under, applicable Trade Control Laws.

12 Data protection and EU Data Act

12.1 The contracting parties agree that the customer shall be the data controller, who shall ensure compliance with the applicable data protection laws, in particular the lawfulness of the processing of personal data. The supplier shall be processing personal data on behalf of the customer and shall ensure compliance only with regard to those obligations under applicable data protection laws that are specifically directed to processors and shall act according to lawful instructions of the customer.

12.2 Supplier's personnel engaged in the processing of personal data are informed of the confidential nature of the personal data, have received appropriate training on their responsibilities and have executed written confidentiality agreements.

12.3 The customer agrees that it will not withhold or delay its consent to any changes to this data protection clause and/or to any additional data processing or data protection agreements which in the reasonable opinion of the supplier are required to be made in order to comply with applicable data protection laws and regulations and/or with guidelines from any competent supervisory authority, and their application to the supplies and services provided by the supplier from time to time.

12.4 If and to the extent that the EU Data Protection Regulation applies to the products and services, C customer agrees to the terms and conditions set

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out in Appendix 1, which forms an integral part of these terms and conditions.

13 Software

If the supplies and services delivered by the supplier include software, the customer is granted a non-exclusive right of use of the software together with the delivery item, unless otherwise agreed. The customer is not entitled to copy (except for archival purposes, troubleshooting or to replace faulty data carriers) or to edit the software. In particular, the customer may not disassemble, decompile, decrypt or reverse engineer the software without the prior written consent of the supplier. In case of infringement, the supplier may withdraw the right of use. For third-party software, the conditions of use of the licensor apply, and the licensor, as well as the supplier, may also assert a claim in the event of infringement.

14 Limitation of liability

All cases of breach of contract and the relevant legal consequences as well as all rights and claims on the part of the customer, irrespective on what ground they are based, are exhaustively covered by these general conditions of contract. In the event that claims of the customer in relation to or in connection with the contract or the breach thereof should exist, the total amount of such claims is limited to the price paid by the customer. However, in particular, any claims not expressly mentioned for damages, reduction of price, termination of or withdrawal from the contract are excluded. In no case whatsoever shall the customer be entitled to claim for damages which do not occur in the delivery item itself, such as but not be limited to for loss of production, loss of use, loss of orders, recall costs, loss of profit and other direct or indirect or consequential damage. Liability is also excluded for compensation claims from third parties against the customer for infringements of intellectual property rights.

This exclusion of further liability on the supplier's part does not apply to unlawful intent or gross negligence on the part of the supplier, but does apply to persons employed or appointed by the supplier to perform any of his obligations.

This exclusion of liability does not apply as far as it is contrary to compulsory law.

15 Installation

If the supplier undertakes installation or supervision of the installation, the General Conditions of Installation of ABB are applicable to such installation.

16 Jurisdiction and applicable law

16.1 The place of jurisdiction for both the customer and the supplier shall be at the registered office of the supplier. The supplier shall, however, be entitled to sue the customer at the latter's registered address.

16.2 The contract shall be governed by Swiss substantive law. The United Nations Convention on the International Sale of Goods of April 11, 1980, shall not apply.

Appendix: EU Data Act Addendum

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EU Data Act Addendum

1.1 License Grant to ABB for Data

Customer grants ABB, and its affiliates, a non-exclusive, sublicensable (through multiple tiers of sublicensees), royalty free, worldwide, perpetual, irrevocable license to collect and use data generated by the products or services delivered to the customer ("Data"). ABB has the right to use, copy, modify and enhance the Data and use it in its own discretion for business operations, including for the performance of contractual obligations, compliance, quality control, research, transfer to third parties, development and improvement of products or services, including AI-based solutions. ABB stores such Data in its own discretion and shall not be required or held responsible to store the data or liable for the deletion, corruption or loss of Data.

1.2 EU Data Act

The Customer's right to access certain Data pursuant to the Data Act (EU Regulation 2023/2854) is defined in the Information Notice for the product or service in question, as available for ABB Products and Services at: ABB Library. For data access requests, the Customer shall contact ABB in writing at: eu-data-act@abb.com. By purchasing the product(s) or the service(s), the Customer confirms access, review and acceptance of the Information Notice(s) relevant to the purchase. The Customer waives its rights to Data where such Data is not listed in the Information Notice, or where ABB would incur costs or expenses, including labor costs, in storing, cleansing, structuring or delivering the data provided for in the Information Notice to the Customer. ABB makes no warranty on accuracy, quality, reliability, compatibility, usability, or fitness of Data for the Customer's intended purposes. The Customer acknowledges and agrees that, to the extent the Customer already has direct access to the data in accordance with EU Data Act, the Customer shall not be entitled to request access to such data from ABB. The Customer undertakes not to use the Data, or parts of it, that it receives to develop a product or service that competes with ABB, or use, or share it further for any purposes that are in violation of any agreements between ABB and the Customer, Union law or applicable national law.

1.3 Termination

Upon termination or expiry of the contract for any reason, Customer shall immediately cease sharing Data to ABB and ABB shall immediately cease retrieving any Data generated on or after the effective date of termination. All rights granted to ABB with respect to Data generated before that date shall survive termination and remain in force and effect.

1.4 Transfer of use and multiple Customers

Where the Customer contractually transfers ownership, or temporary rights ("Transfer") to the product or service to a natural or legal person ("Subsequent Customer"), the Customer shall include in the agreement between Customer and its Subsequent Customer provisions substantially reflecting the content of this clause [insert reference

to this whole paragraph], in particular granting ABB the permission to use the Data as permitted under the data clauses [insert reference to this whole paragraph] and make subsequent or other users to do the same. Should Customer's at least negligent failure lead to the use and sharing of Data by ABB absent an agreement with Subsequent Customer, Customer will indemnify and hold harmless ABB against any claims of the Subsequent Customer.

1.5 Dispute Resolution

Any dispute under this section shall be resolved in accordance with the dispute resolution mechanism under the contract. However, this right does not affect the Customer's right to lodge a complaint with the national competent authority designated in accordance with Article 37 of the Data Act, or the right of any Party to seek an effective remedy before a court or tribunal in a Member State of the EU.