

Quality

This policy applies to all companies within the Swedish ABB Group as well as to the other ABB companies managed by ABB AB.

ABB is responsible for research, development, projects, delivery, installation, production, marketing, sales, service and sales support in the following business areas and functions.

- Electrification
- Process Automation
- Motion
- Robotics & Discrete Automation
- Country Common Services

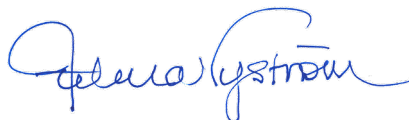
The following points reflect the responsibilities and obligations we have to our customers, employees, suppliers and shareholders:

- Deliver high quality products, systems and services on time to meet or exceed customer expectations.
- Identify and understand customer expectations, measure customer perceptions of us and take improvement actions that increase customer satisfaction.
- Inspire and enable our people at all levels to work with failure prevention and drive continuous business improvement along the entire value chain from supplier to customer.
- Increase the motivation and skills of our employees to create added value for our customers and in our businesses, through continuous training and employee development.

- Leverage the strength of our partners and suppliers to improve our products and operations from development through production to installation and operations.
- Embed social responsibility and business ethics in our business practices.
- Continuously improve environmental, health and safety and safety performance of our products, operations, systems and services.

As a complement to this quality policy, businesses may also have global quality policies.

Västerås 1st June 2025



Helena Nyström
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