



INDUSTRIAL AUTOMATION - MEASUREMENT AND ANALYTICS

Breakout sessies ronde 1/2 door Vincent Alao en Demian Vermunt

ABB Ability™ Dynamic QR Code assistance™ for analyzers
Verification for measurement devices
My measurement assistant



Today's service

Dynamic QR Code assistance for analyzers

Customer



Our analyzer at the stack tag# 251-100 shows a maintenance lamp, but we can't identify the root cause. Can you please help us?



It's a Uras analyzer showing a lamp. Where can I find the F-number and SW version?



I cannot access the F-number since the unit is integrated into a cabinet...

Service

We would be glad to. Can you please provide us the details which analyzer we are talking about including F-number and SW version?



The F-number is available on the type plate shown on the back housing of the analyzer. The SW version ...



To be continued...

Dynamic QR Code Assistance for analyzers

Introduction

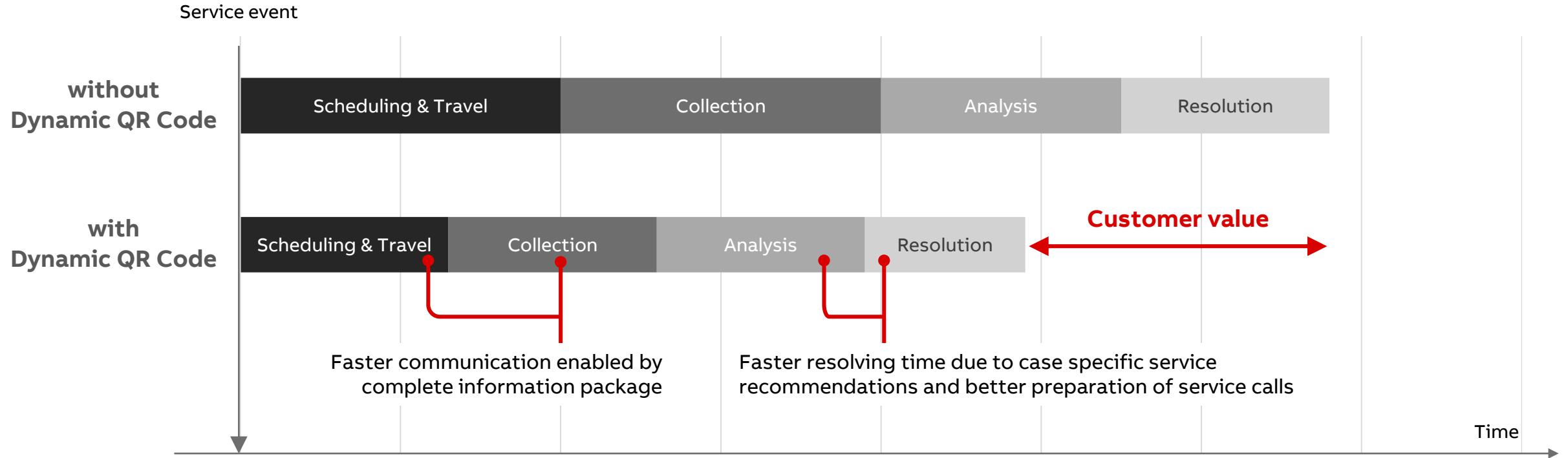
What are Dynamic QR Codes?

How do we read Dynamic QR Codes?



Summary

Future's product maintenance and support



Customer value: Increased availability of analyzers due to case-specific information and individual support

Applications

Generally applicable for all installations across all industries

High availability requirements



Remote installations



Information Security



ABB Ability™ Dynamic QR Code assistant

Summary of Dynamic QR benefits

Benefits

Easy and efficient information gathering

Quick diagnostics and insights to a problem

Faster resolving time

In-depth case specific rapport available

Internet connectivity not required

One way communication

No additional hardware required



Measurement made easy

Hands-on

What is required?

Product Hardware – Gas analyzer



Software for QR Code generation



Handheld devices



Service of tomorrow

Dynamic QR Code assistance for analyzers

Customer



Our analyzer at the stack tag# 251-100 shows a maintenance lamp, but we can't identify the root cause. Can you please help us?



Service

We would be glad to. Can you please provide us the Dynamic QR code.



Please do the following actions:

...



Problem solved.

SRV500

ABB Ability™ Verification for measurement devices



Key challenges faced by industrial operations

Downtime, product quality issues, and unnecessary service visits for measurement devices

Per the ARC Advisory Group:

5% of annual production lost to downtime and poor product quality



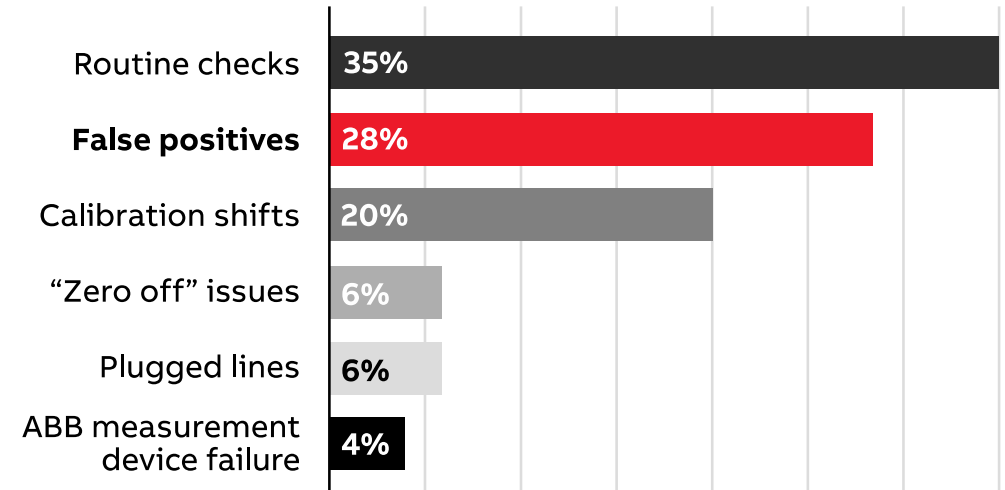
80% of those losses are avoidable



40% of losses due to operator error



ABB studies show that our field service visits are for:



Eliminate the avoidable

Introducing ABB Ability™ Verification for measurement devices



Current devices – Link to [Detailed overview](#)

Overview to come 2019

One software package verifies multiple device types



Vortex/SwirlMaster



Magnetorestrictive
Level



Electromagnetic
Flowmeters



Pressure 266



Temperature TTX300



Thermal Mass
Flowmeters



Sensyflow FMT500ig



CoriolisMaster



AquaMaster



Positioners EDP &
TZIDC



Continues water
Analysers



Laser Level
Transmitters

Easy-to-install and use

Is also backwards compatible to 32-bit, Windows XP



Infrared



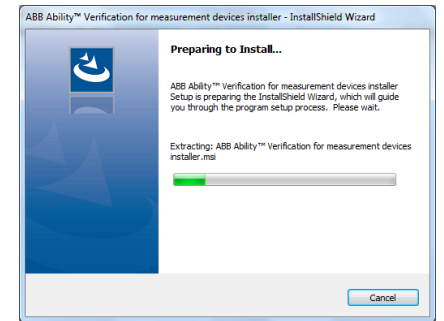
64 bit



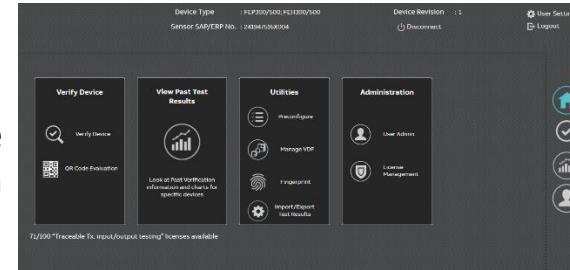
Newest OS



Easy to install



Intuitive design



Latest technologies = faster tests

ABB Ability™ Verification for measurement devices

Summary of SRV500 benefits

Feature	Benefit
Universal	Tests multiple device types
One-click	Fully automated test
Fast	4x faster than manual tests
Compatible	Handles common device protocols
Intuitive	Minimized learning curve & training investment
Secure	Less risk for cyber attacks & related impacts
Fingerprint	Faster, more effective decisions



Verification made easy

My Measurement Assistant



ABB Ability™

**Dynamic QR Code assistance™ for analyzers
Verification for measurement devices
My measurement assistant**

Let's drive the (digital) progress together!

AABB