



GENERAL TERMS AND CONDITIONS APPLICABLE TO THE SALE OF GOODS, WORK AND SERVICES BY ABB

1. DEFINITIONS

Delivery of goods: delivery of Goods by ABB in accordance with article 8.2 (Delivery period/Delivery).

ABB: the contractor entering into the Agreement.

Client: each legal entity and/or natural person with whom ABB concludes agreements.

Agreement: the agreements made in writing between the Client and ABB, including these terms and conditions and the attached documents and annexes (if any).

Execution of work: designing and/or execution of work, including but not limited to the realization of tangible work, and/or carrying out services, whether or not combined with the Delivery of goods, not being an employment contract. The execution of work includes advisory, design and supervisory work, installation, assembly, manufacturing, renovation, reparation, inspection, measuring, analysis, commissioning, testing and maintenance work. This summary is not exhaustive.

Goods: the goods supplied by ABB, insofar as expressly included in the Agreement.

2. GENERAL

2.1 These terms and conditions apply to all offers made by and all orders submitted to ABB to sell Goods and the Execution of work, and to each associated Agreement.

2.2 ABB hereby explicitly rejects the applicability of terms and conditions of the Client. The Client received a copy of these general terms and conditions of ABB. The Client declares to have understood and accepted these, without any reservation.

2.3 Deviations to these terms and conditions only apply if and insofar as they have been accepted by ABB in writing.

2.4 The Agreement forms the entire agreement between parties in relation to the subject thereof and replaces all preceding agreements, whether written or verbal, in relation to the subject of this Agreement. Any amendment, waiver or termination of the previous sentence will only apply if signed (electronically) by authorized representatives of both parties.

2.5 ABB may transfer and assign its rights and/or obligations resulting from the Agreement to one or more third parties without prior written consent of the Client.

3. OFFERS/ORDERS/AGREEMENT

3.1 All offers made by ABB are indicative and without obligation.

3.2 Orders and acceptances of offers by the Client are considered to be irrevocable.

3.3 ABB is only bound if it has accepted an order in writing or has commenced to execute the order and has confirmed such in writing. ABB is only bound by verbal promises or agreements if ABB has confirmed these promises or agreements in writing. The Client is responsible and liable for the lack of clarity or incorrect details in the order.

3.4 If the Agreement is amended or supplemented, the current terms and conditions of the Agreement will also apply to those amendments and/or additions.

4. IMAGES/SPECIFICATIONS/PAPERS/STUDY/DOCUMENTS

4.1 Details in catalogs, brochures, images, diagrams, measurement and weight specifications and in similar documents are only binding ABB if and insofar that has been expressly agreed upon in writing.

4.2 Construction, manufacturing and detailed drawings are not to be supplied by ABB, unless parties have agreed this in writing.

4.3 If ABB provides foundation and/or installation drawings, these serve solely as a guide. These drawings are not based on static or dynamic calculations.

4.4 Documents and details originating from ABB are drawn up in a language of the choice of ABB, unless agreed otherwise in writing or if required by law. Documents and details originating from ABB may not be supplied by the Client to third parties, or shared by verbal or other means, unless ABB has provided its express written consent.

4.5 Each study, specification, documentation, description, plan, diagram or drawing drawn up by or supplied by ABB is and remains the exclusive property of ABB. The Client will only use this information for the purpose and subject of the Agreement.

4.6 The Client commits itself, its employees and third parties employed by the Client to comply with the instructions supplied by ABB and/or the manuals made available online by ABB.

5. PRICE

5.1 The prices specified by ABB or agreed upon with ABB are net prices, hence exclude VAT. The prices also exclude the costs of packing, packaging, loading, shipping, unloading, insurance, installation, assembly, permits and/or other services.

5.2 ABB supplies the Goods in accordance with INCOTERMS 2020 EXW (ex works or ex warehouse), unless agreed otherwise in writing by parties.

5.3 ABB has the right to charge the Client for the actual costs and/or ABB's usual rates in the event that ABB has taken on packaging, packing, loading, shipping, unloading, insurance, installation, assembly, permit or other services without expressly having agreed upon a price in writing.

5.4 Prices specified by ABB or agreed with ABB are based on the cost price at the time the offer is made or an order is accepted by ABB. ABB has the right to charge the Client a corresponding price raise if the cost price subsequently increases.

6. PAYMENT/GUARANTEE

6.1 Payment must be made within 30 days of the invoice date. However, ABB has the right to demand whole or partial advance payment and/or otherwise obtain a guarantee of payment at any time.

6.2 The Client relinquishes any right to set off any amounts mutually due. Payment guarantees and/or other agreements made by the Client and/or third parties do not suspend the Client's payment obligations.

6.3 If the Client fails to pay any amount due by him based on the preceding, he is legally in default without prior notice of default. As soon as the Client is in default with any payment, all other claims of ABB against the Client are due and payable and the Client is by operation of law and without any prior notification of default also immediately in default in relation to those claims. With effect from the day on which the Client is in default, he must legally pay ABB delay interest of 1% of the value of the order, including additional work, per month in proportion to the part of a month over which the default continues, by operation of law and without prior notice of default.

6.4 Failure to make payment or a delay in payment also gives ABB the right to suspend its performance and/or to legally terminate and/or dissolve the Agreement and/or to claim payment for all loss and damage it has suffered as a result of failure on the part of the Client, by operation of law and without prior notice of default. The same also applies if the Client fails to observe concluded agreements or if the solvency of the Client comes under threat, regardless of what deed or circumstance forms the basis of this, even if this is in no way linked to the execution of the Agreement.

7. INSPECTION/TESTING

7.1 The Client must cooperate in any agreed inspection and/or test at his own expense and without delay. If the Client fails to cooperate or fails to cooperate at the agreed time in the inspection and/or test, the Delivery of goods and/or Execution of work is deemed to have been approved.

7.2 If the Client fails to cooperate or fails to cooperate at the agreed time in the inspection, test or purchase, the Delivery of goods and/or the Execution of work, contrary to the provision in articles 8.2 and 8.3 (Delivery period/Delivery), is deemed to have been delivered at the time that ABB might have requested or expected such inspection, test or take up.

7.3 ABB has a right to demand compensation from the Client for damages and costs resulting from Client's refusal to cooperate or delay in cooperation in the inspection, test and/or take up.

7.4 The Client must report any non-conformity and visible defects that may be discovered during the inspection and/or test immediately and at the latest five (5) working days after discovery, failing which any claim in respect of ABB on these grounds shall lapse.

7.5 ABB shall be given the opportunity to remedy any shortcomings discovered during inspection and/or testing, before the Delivery of goods and/or the Execution of work can be rejected. If the Client does not make use of an opportunity for inspection or testing, the Delivery of goods and/or the Execution of work shall be deemed to have been approved.

8. DELIVERY PERIOD/DELIVERY

8.1 The delivery period for the Delivery of goods commences after the following cumulative conditions have been met: the Agreement has been established, and once ABB has all items, documents, details and confirmations to be provided by the Client in its possession and once ABB has received any agreed advance payment or a security for payment has been furnished for the benefit of ABB. The delivery period, in connection with the Execution of work by ABB, only enters into force from the day on which the Client, in each stage of the execution, has fulfilled its obligations and/or prior or preparatory conditions.

8.2 Subject to the exception cited in article 7.2 (Inspection/Testing), the Goods to be delivered by ABB will be deemed to have been delivered as soon as ABB has sent the Client the notification that the Goods for shipping to or for the Client may leave ABB's factory or warehouse.

8.3 Subject to the exception referred to in article 7.2 (Inspection/Testing), the Execution of work to be provided by ABB shall be deemed to have been delivered as soon as the Execution of work for the benefit of the Client has been completed, or as soon as ABB has sent the Client notification that the Execution of work has been completed.

8.4 If the Client has agreed a particular end date or duration for the Delivery of goods and/or the Execution of work with ABB and if this end date or duration is exceeded due to circumstances that can be attributed to ABB, the Client shall grant ABB in writing a reasonable period within this must yet occur. If ABB continues to default, the Client has the right to terminate the Agreement in respect of the part not executed by means of a written statement, without prejudice to the provision in article 14 (Liability/Indemnification). This right to terminate cannot be invoked for partial deliveries. Exceeding of the agreed end date or duration of the reasonable period for the Delivery of goods and/or Execution of work set by the Client does not give the Client the right to suspend any obligations ensuing from the Agreement, nor to any additional or alternative compensation.

8.5 If and insofar ABB has agreed to a penalty for exceeding the delivery period, that penalty will only be payable if the exceeding is fully attributable to the negligence of ABB and the Client proves that he has suffered loss or damage as a result. ABB is only required to pay the penalty for exceeding the delivery period for the part of the Agreement that has been delayed. If the Agreement splits the Delivery of goods into partial deliveries, ABB is only required to pay the penalty for delay insofar as the end date for the complete Delivery of goods was not met.

8.6 The penalty clause only applies if the Client and ABB agree a penalty in writing and following written notice of default. The penalties are exclusive and form full compensation due to liability for a delay in compliance. Exceeding delivery periods does not entitle the Client to additional or alternative compensation or to suspension of any obligations ensuing from the Agreement. The Client is only entitled to terminate the Agreement by means of a written statement once the maximum penalty has been reached, if and insofar as ABB has failed to make the Delivery of goods and/or completion of the Execution of work within the term specified in the written notice of default.

8.7 ABB has the right to carry out the Execution of work at its own discretion, whether or not by engaging third parties and whether or not in parts.

8.8 Assembly, commissioning and operational delivery are – insofar as they have to be executed by ABB – arranged in mutual consultation and laid down in writing.

8.9 The Client is required to enable ABB to Deliver goods and assure the Execution of work without any restrictions. The Client must ensure timely provision of technical, maintenance and functional product specifications of goods to ABB on which, with which or in connection with which work must be carried out. If Execution of work takes place on location, the Client must also provide an accessible and safe working environment that is free of charge and in accordance with the applicable regulations and instructions, and the availability of adequate supervision, lighting, energy and energy points, hoisting and similar equipment, tools of a bulky or unique nature, small equipment and parts/spare parts, all at the Client's own expense and risk.

8.10 If Execution of work by ABB takes place on site, preparatory, associated and/or necessary excavation, foundation, demolition, masonry, brick, plastering, concrete, blacksmith, carpentry, painting, plumbing or similar work, as well as street, drainage and scaffolding work, does not form part of that work. The Client must take care of this at its own expense and risk.

9. RISK/TRANSFER OF OWNERSHIP

9.1 The risk of loss, damage or destruction of the Goods to be supplied by ABB is borne by the Client from the moment that these Goods are delivered in accordance with article 8.2 (Delivery period/Delivery).

9.2 The risk for Client's goods on which, with which or in connection with which work is performed is borne by the Client, even if those goods are located in ABB's buildings or on ABB's sites.

9.3 The risk for loading, shipping, unloading and insuring of Goods that are to be delivered are born by the Client, even if ABB takes care of these activities itself.

9.4 All Goods delivered by ABB remain the property of ABB until the moment of complete payment of all claims made by ABB to the Client in connection with the underlying Agreement, including loss, damage, costs and interest. The Client is not entitled to a right to retention to those Goods. If the Goods are delivered before complete payment has been made, the Client shall make a clearly legible mark on them indicating that the Goods are the property of ABB and inform and/or notify, if necessary, the creditor-pledgee and the lessor by registered letter, with a copy to ABB, unless parties have agreed otherwise in writing.

10. ACCEPTANCE

10.1 Unless parties have agreed otherwise in writing, the Client is required to accept the Goods. ABB shall notify the Client in writing as soon as the Goods are ready to be dispatched for Delivery.

10.2 Upon receipt of each Delivery of goods, the Client must inspect them immediately. If an inspection or test has not been agreed, any non-conformity and visible defects must be reported in writing to ABB immediately and within no more than five (5) working days following receipt of the Goods, failing which any claim in respect of ABB shall lapse. In the event of a non-conformity and/or visible defects in the delivered Goods, ABB has the right to recover and/or replace without the Client canceling the order and/or claiming any compensation.

10.3 The coloring, shading, the aesthetic aspect and/or other minor defects or faults in the Goods may under no circumstances constitute a reason not to accept the Goods. Once the Goods have been assembled, altered or by whatever means processed by the Client, any complaints will no longer be accepted.

10.4 As far as the Execution of work is concerned, the signing of ABB's performance documents and/or P.O. and/or amendment and/or the cover sheet is considered to be indisputable evidence of acceptance by the Client of the content of the performance stated therein, and no more complaints about this will be accepted. In all other cases, complaints concerning the Execution of work and services must be reported in writing as soon as they have been discovered and within no more than five (5) working days following Execution of the work and/or service in question, along with a detailed description of any defect.

11. FORCE MAJEURE

11.1 Without affecting article 21.3 (Dissolution/Termination), none of the parties shall be liable or due to make any payment for loss or damage resulting from a cause that cannot be attributed to one or both parties because of force majeure. Penalties for delay do not apply if the delay was caused in full or in part by force majeure. Parties expressly agree that the following situations, among others, give rise to force majeure, both if they affect themselves or their subcontractors: statutory acts or omissions, national, regional or other general strikes not limited to the personnel of one of the parties, nor whether they have been announced or not, sanctions, blockades, import or export restrictions as well as blockades of sites and buildings, trade embargoes, disasters, extreme weather conditions (such as severe storms and/or floods), fire, terrorist attacks, delays in the delivery of parts ordered from a third party, goods or services provided by ABB insofar as not attributable to ABB, accidents and disruptions in commercial activities, armed conflicts, wars, riots, epidemics and/or pandemics.

11.2 Parties agree that ABB is entitled to a term extension and other reasonably required adjustments to the Agreement, if it can be demonstrated that delays and adjustments result from the consequences of (the measures against) the force majeure situation as described in Article 11.1 (Force majeure).

11.3 In the event that the force majeure situation lasts longer than three (3) months, each of the parties may terminate and/or dissolve the Agreement in writing with regard to the inexecutable parts of the Agreement, without any liability or compensation for any loss or damage, and without affecting article 21.3 (Dissolution/Termination). Amounts due to ABB are immediately due and shall be paid without delay. At the moment of termination of the Agreement, costs already paid by ABB or investments made by ABB must be reimbursed by the Client at all times.

11.4 The Party who wishes to invoke force majeure shall notify the other Party immediately in writing (including by e-mail) if a delay becomes likely or unavoidable.

12. WARRANTY

12.1 ABB guarantees that the Goods it has delivered are free of defects in construction, material or finish during the warranty period and does not provide guarantee regarding usage, suitability or availability.

12.2 The warranty period of Goods is 12 months after delivery in accordance with article 8 (Delivery period/Delivery). For Goods that are generally in motion day and night, the warranty period is six (6) months after delivery. With regard to services, a warranty period of three (3) months after delivery applies.

If no inspection or test has taken place and/or has been agreed, the Client must make a claim within five (5) working days after delivery with regard to non-conformity and visible defects, failing which any claim against ABB shall lapse. The intervention under warranty will consist of within the scope of the initial Agreement free of charge replacement or repair of the (faulty part of the) Good at the place of the delivery, at the discretion of ABB. The Client shall ensure that the intervention made by ABB takes place in circumstances as described above in articles 8.9 and 8.10 (Delivery period/Delivery), failing which the right to warranty shall lapse.

12.3 Complaints in this matter with regard to shortcomings other than non-conformity and/or visible defects must, under penalty of loss of any claim against ABB, be made within 14 days after the shortcoming has been discovered or 14 days after the Client should have reasonably discovered shortcomings other than non-conformity and/or visible defects.

12.4 Any right to guarantee shall lapse if:

- a. the instructions given by ABB for storage, placement, testing, installation, assembly, inspection, maintenance and/or use have not been followed exactly;
- b. the delivered Goods have been used improperly or not in accordance with the agreed or usual intended purpose;
- c. the Client or third parties not employed by ABB have carried out work on the Goods delivered by ABB without the consent of ABB;
- d. the Client fails to fulfill any obligation ensuing for him from the Agreement towards ABB, or fails to do so properly or in good time;
- e. the Client fails to respect the formal requirements under article 12 (Warranty).

12.5 For Goods or parts of Goods purchased by ABB from third parties, the warranty obligations on the part of ABB towards the Client never exceed nor last longer than the warranty obligations of those third parties towards ABB. ABB shall be discharged of these obligations when it transfers its claim on that third party to the Client.

12.6 The warranty does not apply to glass, porcelain or easily breakable Goods.

12.7 If the application of the warranty to be provided by ABB is disputed, the Client must prove that the necessary conditions have been met. The application of the warranty depends on the proof by the Client that it has met all its obligations towards ABB in advance.

12.8 Insofar as permitted by law, the warranties and remedies in the Agreement replace all statutory, implicit and/or explicit guarantees and form the full liability of ABB with regard to the quality and warranty of the delivered Goods and Execution of work.

13. CHAIN LIABILITY AND/OR JOINT AND SEVERAL LIABILITY FOR SOCIAL AND FISCAL OBLIGATIONS

When third parties are engaged by ABB for the Execution of work, the Client undertakes to lend its full cooperation to enable ABB to comply with the applicable law with respect to chain liability and hirer's liability (*keten- en inlenersaansprakelijkheid*), including all governmental laws, decisions and decrees relating to this.

14. LIABILITY/INDEMNIFICATION

14.1 Notwithstanding any contrary or deviating provision(s) in the Agreement and insofar as permitted under the applicable law, parties agree that ABB will not be liable for indirect and/or consequential losses, including, but not limited to: loss of profit, loss of revenues, interruption of operations and/or operational losses, costs relating to the replacement of the supply of energy, loss of data, increase in costs, loss of expected savings, overhead costs, loss of business, loss of electrical connection, damage caused by usage and/or cost of capital or any other specific, indirect or consequential losses of any nature whatsoever.

14.2 Notwithstanding any contrary or deviating provision(s) in the Agreement and insofar as permitted under the applicable law, parties agree that ABB's total liability (including its employees, agents, subcontractors and customers) resulting from the performance or non-performance of its obligations under the Agreement, or any non-contractual obligation, indemnity or otherwise, shall not exceed the corresponding order value.

14.3 ABB will not, under any circumstances, be required to pay alternative or additional damages, except if and insofar as the damage suffered has been caused by intent or fraud on the part of ABB or its employees.

14.4 Any claim in respect of ABB, which has not been acknowledged by ABB, lapses by the mere expiration of 12 months after the claim arises.

14.5 Conditions that limit, exclude or fix liability, which can be invoked against ABB by suppliers or subcontractors of ABB in connection with the Goods delivered may also be invoked against the Client by ABB.

14.6 Employees of ABB or auxiliary persons employed by ABB for the execution of the Agreement may invoke against the Client all defenses arising out of the Agreement as if they are party to the Agreement.

14.7 The Client shall indemnify ABB (including its employees and its auxiliary persons) against any third-party claim in connection with the performance or non-performance of the Agreement by ABB, insofar as that claim is more or different than which accrue to the Client in respect of ABB pursuant to this Agreement.

14.8 The Client shall, in connection with the Goods to be delivered, strictly abide by national or international governmental export, import and usage restrictions. The Client shall indemnify ABB for any loss or damage incurred by ABB as a result of any violation of these restrictions.

14.9 Unless agreed otherwise, ABB does not warrant that any Good delivered by ABB is interoperable or compatible with any other product, software or services. The Client is responsible for the interoperability and/or compatibility and shall indemnify ABB for any costs and damages as a result of (the lack of) compatibility and/or interoperability of the Goods, including, but not limited to, investigation and reasonable legal costs.

15. INSURANCE

15.1 The Client has and shall maintain adequate insurance for professional and corporate liability. At the request of ABB, the Client shall provide the policy and proof of premium payment immediately.

15.2 Without prejudice to the liability of each Party by law or under the Agreement, the Client may, also for the benefit of ABB and at the Client's expense, take out Construction All-Risk (CAR) insurance with a reputable Dutch, Belgian or Luxembourgish insurer that has a Standards & Poor's rating of no less than A-. The deductible, as well as any damage not covered by the policy, must be paid by the Client at all times. The Client undertakes to notify ABB immediately of all obligations determined in the policy and to comply with the obligations of the policy.

16. INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

16.1 The intellectual property rights (including, but not limited to, patents, brand names, copyrights [to computer programs or databases] or related rights, or trade or company names) related to the Delivery of goods, Execution of work, ordered equipment or systems, as well as assembly processes, are and shall remain the full and exclusive property of ABB.

16.2 The intellectual property rights to or in connection with the delivered Goods shall remain with ABB or third parties right-holders and shall not be transferred to the Client under any circumstances. The same applies to all programs with which the ordered equipment or systems are equipped. The delivery and/or use of the equipment or systems delivered under the Agreement shall be based on a limited and nonexclusive license and aimed at the Client's particular needs.

17. COMPLIANCE, INTEGRITY AND PRIVACY

17.1 The Client hereby guarantees that he will not make any payments, gifts or other promises to its customers, to government officials or to agents, managers, directors and employees of ABB or to any other party in a manner that is in breach with applicable law (including, but not limited to, the US Foreign Corrupt Practices Act, any law that has been adopted in the law applicable to the Agreement in execution of the OESO convention on Combating the Bribery of Foreign Officials, including with regard to Belgium, the Act dated 10 February 1999 concerning the punishment of corruption) and ABB's code of conduct ("Code of Conduct"). Client guarantees that it is unaware of other persons or legal entities breaching this clause, and that he will satisfy all applicable law and regulations, by-laws and rules in relation to the prevention of bribery and corruption.

17.2 The breach by the Client of whatever obligations contained in article 17.1 (Compliance, Integrity and Privacy) above, is regarded by ABB as a material breach of the Agreement and gives ABB the right to terminate the Agreement with immediate effect, without court intervention and without any liability for damages, costs or compensation to the Client. Termination does not affect any further rights or legal remedies of ABB ensuing from the Agreement or applicable legislation. The Client shall indemnify ABB against all liability, loss or damage, costs or expenses incurred by ABB as the result of such a breach of the aforementioned obligations and termination of the Agreement.

17.3 The Client acknowledges and confirms that he has received and read the Code of Conduct when entering into the Agreement. The Code of Conduct can be consulted on the ABB website. The Client guarantees that he shall comply with the standards of the Code of Conduct or equivalent, but not less stringent ethical codes of conduct, at all times.

17.4 ABB has set up the following reporting channel where the Client and his employees can report suspected violations of applicable legislation, policy and/or codes of conduct:

Web portal: <http://new.abb.com/about/integrity>.

17.5 If ABB discloses personal data to the Client, the Client shall comply with all applicable legislation and regulations relating to the protection of personal data.

17.6 The Client shall take adequate physical, technical and organizational measures to guarantee a level of security of personal data appropriate to the respective risk and the ability to ensure the ongoing confidentiality, integrity, availability and resilience of the processing systems and services.

17.7 The Client confirms that he shall not withhold or delay its consent for changes to article 17 (Compliance, Integrity and Privacy), which in the reasonable opinion of ABB or its group companies are required to be made in order to comply with applicable data protection laws and regulations and/or with guidelines and advice from any competent supervisory authority. Client agrees to implement such changes at no additional costs for ABB.

17.8 The Client acknowledges that, in accordance with the Agreement, the processing of personal data may require additional data processing or data protection agreements with ABB or its group companies. To the extent such additional agreements are not initially concluded as part of the Agreement, the Client, his relevant group companies or subcontractors shall at the request of ABB promptly enter into one or more of such agreements with ABB, as designated by ABB and as required by mandatory law or by a competent data protection authority or other competent authority.

18. EXPORT CONTROL/TRADE COMPLIANCE

18.1 The Client acknowledges that the Goods to be delivered may be subject to national and/or international statutory provisions and regulations for export controls, and without export or re-export permits from the competent authorities, may not be sold, leased out or otherwise transferred or used for purposes other than those agreed. The Client declares that it shall adhere to such provisions and regulations. The Client is aware that certain provisions and regulations may change and shall conform to the most recent version of the applicable laws and regulations at all times.

18.2 The delivered Goods may not, in any way, whether directly, indirectly, or by any other means, be used in connection with the design, manufacturing, storage, or the use of chemical, biological or nuclear weapons or transportation systems. The delivered Goods may not be used for military or nuclear applications without prior written consent of ABB.

18.3 ABB's acceptance of any kind of order depends on whether export and/or re-export permits are obtained by the competent authorities in the countries of origin of the products being sold, including parts and components and/or technology, if and

insofar as required by law. Refusal, withdrawal or invalidity of the aforementioned export and/or re-export permits as a result of events outside of the control of ABB, releases ABB of its contractual obligations in relation to the Delivery of goods and/or Execution of work and of its potential liability for loss or damage that may result from this.

18.4 ABB's acceptance of any kind of order also depends on the compliance of Client with all applicable export regulations and provisions, both internal and external regulations and provisions of ABB and all applicable laws and regulations.

18.5 The offer and acceptance of an order depend on the receipt of a declaration of the proposed use (civil, not nuclear or military), if and insofar as required by law or by ABB.

19. CONFIDENTIALITY

Parties are obliged to maintain the confidentiality of both the existence and content of the Agreement as well as all know-how, data and other information ("Information") of which they become aware verbally, in writing and/or by any other means in connection with entering into, executing and terminating the Agreement and shall only make use of this Information in such context. Both parties shall deal with the Information belonging to the other Party with the same care with which they deal with their own confidential information and restrict publication of the Information to employees, other auxiliary persons or third parties who are required to be aware of such information. Parties shall not provide this Information to others and/or make it public in another way, unless they have obtained prior written consent from the other Party to do so. This requirement for consent does not apply to passing on the Information to group companies, to the extent permitted by law (in particular, in relation to competition law). The parties shall ensure that employees and third parties, including group companies, are subject to and comply with similar confidentiality obligations that are no less stringent than the obligations that apply to the parties in accordance with this Agreement. This confidentiality obligation survives the termination of the Agreement with a period of five (5) years. Information that is publicly accessible or that becomes publicly accessible without being attributable to the receiving party, is not considered confidential information. The parties shall identify confidential information as such as much as possible.

20. SAFETY

20.1 The Client, its employees and/or third parties it engages are required to comply with applicable safety and environmental regulations. In addition, they will comply with regulations, instructions and directions relating to order, safety, environment and control that apply locally, where the Execution of work takes place.

20.2 ABB enters into the Agreement under the suspensive condition that the Client proves that with regard to the equipment and/or systems to which the Execution of work relates, and the area's in which this equipment has been erected, an assessment and evaluation of the safety risks has been carried out recently and that specific and effective safety measures have been taken as a result. If it is determined that the measures taken are insufficient, the Execution of work or Delivery of goods will be postponed until the Client demonstrates that the situation is entirely safe.

20.3 Client is required to meet the ABB HSE standards as a minimum. If the Client's standards or local regulations are higher, the highest standard shall be complied with. The Client must provide a copy of the applicable standards, general safety requirements and in particular, the requirements that apply to the equipment to which the Execution of work relates, as soon as possible, yet before the Agreement is entered into.

20.4 Client must also send ABB a copy of his in-house regulations prior to a first visit. These internal regulations will not have a restrictive effect on these general terms and conditions.

20.5 The Client must inform ABB immediately about any site-specific risks to which the employees or contractors of ABB can be exposed during the Execution of work or the Delivery of goods on the site.

20.6 During the Execution of work on site, ABB reserves the right, for health and safety reasons, to physically fence off a work zone within which ABB is able to exert control. Furthermore, ABB may refuse access to such zones by unauthorized persons, including the Client's personnel, especially during activities with a high risk factor, such as constructing steel structures, as well as testing and commissioning electrical installations.

20.7 The representative/site manager of ABB is authorized to interrupt the Execution of work at the site for which ABB is responsible at any time if he believes that: the persons involved are working in an unsafe manner, if there is a significant risk for other people involved in the work or for the environment, or if these individuals are directly violating these instructions. In such circumstances, ABB shall not cover any costs that potentially have to be made as a result of the work not being completed in time.

21. DISSOLUTION/TERMINATION

21.1 If Client fails to meet one or more of his obligations, or fails to do so in time or properly, is declared bankrupt, requests suspension, (provisional) suspension and/or postponement of payment, starts liquidation of his company, or if his assets are entirely or partially seized, then ABB has the right to suspend execution of the Agreement or to legally terminate and/or dissolve the Agreement in whole or in part without prior notice of default by means of a written declaration, all according to its own discretion and at all times preserving any right to payment of costs, damage and interests due to it. Amounts due to ABB may be claimed immediately and shall be paid without delay.

21.2 The Client only has the right to terminate and/or dissolve the Agreement in the cases and under the conditions determined in articles 8.3 and 8.5 (Delivery period/Delivery) of these terms and conditions and only after payment to ABB of all amounts owed to ABB at that moment, whether or not due.

21.3 In the event that the Agreement terminates based on article 11.3 (Force majeure), ABB is entitled to part of the agreed price in proportion to the ratio of the extent to which the goods have already been Delivered and/or the Execution of work completed at the moment when the Agreement terminates. Aforementioned will be minus the savings directly made as a result of the termination. Costs already

incurred or investments made at the time the Agreement is terminated must be fully compensated by the Client at all times.

22. UNFORESEEN CIRCUMSTANCES

22.1 Notwithstanding any conflicting provisions in the Agreement, the parties agree that if ABB proves after the Agreement has come into force that:

- a. the ongoing execution of the contractual obligations has become unreasonably difficult as a result of a circumstance outside of ABB's reasonable control, of which it can reasonably be expected that ABB should have taken it into account when the Agreement was entered into if ABB would have known about the circumstance; and that
 - b. ABB could not have reasonably prevented or has prevented or adequately restrict the circumstance and/or the consequences of such,
- the parties are required, within a reasonable period after article 22 (Unforeseen circumstances) has been invoked, to negotiate alternative contractual conditions that reasonably take into account the consequences of the circumstance.

22.2 If parties fail to agree alternative contractual conditions within a reasonable period after this article has been invoked by ABB, ABB has the right to dissolve the Agreement.

23. DIRECTIVE 2012/19/EU REGARDING THE COLLECTION AND PROCESSING OF DISCARDED ELECTRICAL AND ELECTRONIC EQUIPMENT

ABB and the Client agree that the Client is liable for the collection, processing and/or environmentally friendly removal (together: "Processing") of discarded electrical and electronic equipment belonging to users other than private households ("B2B-AEEA") and for all obligations or costs of or in connection with this. ABB is not required to set up facilities for the return of B2B-AEEA. The Client shall impose upon his customers (i) corresponding obligations and restrictions and (ii) the obligation to impose such obligations and restrictions upon their customers in the chain of the sale of such products. The Client shall indemnify ABB against such obligations and/or costs.

24. DIVISIBILITY

24.1 If one or more provisions of the Agreement are declared partially or fully invalid, illegal or unenforceable in whatever respect in accordance with applicable legislation, the validity, legality and enforceability of the other provisions of this Agreement shall not be affected in any way.

24.2 If such invalid, illegal or unenforceable provision substantially affects the Agreement, the parties shall negotiate immediately and in good faith to find a legally valid, alternative provision.

25. DISPUTES/APPLICABLE LAW

25.1 The law of the place in which ABB has its registered offices governs the Agreement, with exclusion of the rules of international private law and the 'United Nations Convention on contracts for the international sales of goods 1980' (CISG) (the Vienna Convention).

25.2 Parties agree that they shall aim to settle amicably and in good faith (and possibly through mediation) any disputes ensuing from or relating to this Agreement within 30 days.

25.3 If the dispute is not finally settled by application of article 25.2 (Disputes/Applicable law), then parties shall ensure final settlement of the dispute through the competent court of the place where the branch of ABB has its registered offices.

25.4 These general terms and conditions have been drawn up in Dutch, English and in French. In the event of a conflict concerning the content of the different versions, the Dutch text will be binding.



**ROBOTICS AND DISCRETE AUTOMATION
SPECIFIC WARRANTY TERMS AND CONDITIONS
APPLICABLE TO THE SALE OF EQUIPMENT,
PARTS, SERVICES AND SOFTWARE BY ABB**

1. DEFINITIONS

Equipment: being Delivery of goods by ABB to Customer, insofar as expressly included in the Agreement.

Service: Execution of work delivered by ABB to Customer, insofar as expressly included in the Agreement.

Software: shall mean any form of computer software including the software installed in the equipment (operating software, system software, firmware, etc.), all design materials prepared by or on behalf of ABB and all new versions, new releases, extensions, revisions and improvements of these or incorporated therein.

Standard Warranty Period: the original warranty period for Equipment, parts, Services and Software in accordance with article 3 (Warranties and Remedies), without an extension of warranty, unless stated otherwise in ABB's offer.

Extended Warranty Period: the extension of the warranty period for Equipment in addition to the Standard Warranty Period in accordance with article 3 (Warranties and Remedies) and as agreed upon in writing between the parties in writing.

2. GENERAL

These specific terms and conditions for warranty, and any agreed warranty extensions, shall apply in addition to offers made by and all orders submitted from ABB to Customer to sell Equipment and Services, and to each associated Agreement and the general terms and conditions as mentioned therein.

The terms and conditions stated herein are of the essence and shall prevail to any conflicting terms of warranty as set out in the general terms and conditions applicable to the sale of goods, work and services by ABB.

3. WARRANTIES AND REMEDIES

(a) Warranty period for Equipment and Services.

Standard Warranty Period

ABB warrants that Equipment (excluding Software, which is warranted as specified in paragraph (d) below) shall be delivered free of defects in material and workmanship and that Services shall be free of defects in workmanship.

The Standard Warranty Period

- for Equipment - Software, spare parts and refurbished or repaired parts excluded - shall end twelve (12) months after installation or eighteen (18) months after date of shipment, whichever occurs first;
- for new or exchanged spare parts shall end twelve (12) months after date of shipment;
- for refurbished or repaired parts shall end ninety (90) days after date of shipment;
- for Services shall end ninety (90) days after the date of completion of Services.

Extended Warranty Period

To the extent ABB and Customer have agreed to an Extended Warranty Period, ABB grants Customer an additional agreed period of warranty to the Standard Warranty Period on Equipment, which will start from the date the Standard Warranty Period for this Equipment ends. Customer hereby acknowledges and agrees that the Extended Warranty Period is subject to (i) the full payment of the Equipment, (ii) Customer entering into a yearly preventative care services agreement with ABB, according to ABB's manuals, to be performed by ABB personnel or qualified personnel according to ABB certification standards and (iii) Customer guaranteeing the robots connection to the ABB's servers during the entire Extended Warranty Period. During the Extended Warranty Period, ABB shall provide, and Customer shall accept, the service "Condition Monitoring & Diagnostics" without additional charges. Should any restraint prevent ABB from receiving and/or analyzing data through the "Condition Monitoring & Diagnostics", ABB shall be entitled to charge the Customer for travel expenses.

(b) Equipment and Services remedy

Customer needs to report ABB promptly and in writing in reasonable detail if a nonconformity to the foregoing warranty is discovered in the Equipment or Service during the applicable Standard Warranty Period or, if applicable, during the Extended Warranty Period. If applicable, ABB shall, at its option, either (i) repair or replace the nonconforming portion of the Equipment or re-perform the nonconforming Service or (ii) refund the portion of the price applicable to the nonconforming portion of Equipment or Service. In case of the latter, Customer shall issue an acceptance certificate with positive results (or, in any case, written evidence to have accepted) for the nonconforming portion in respect of which the price has been refunded. If any portion of the Equipment or Service that is repaired, replaced or re-performed fails to conform to the foregoing warranty, and a written notice of such nonconformity is provided to ABB promptly after discovery and within the Standard Warranty Period or Extended Warranty Period, as applicable, or thirty (30) days from completion of such repair, replacement or re-performance, whichever is later, ABB will repair or replace such nonconforming Equipment or re-perform the nonconforming Service. The Standard Warranty Period and the Extended Warranty Period, if applicable, shall not otherwise be extended or renewed.

(c) Exceptions

ABB shall not be responsible for providing working access to the nonconforming Equipment, including disassembly and re assembly of non-ABB supplied equipment, nor for providing transportation to or from any repair facility, all of which shall be at Customer's risk and expense. ABB shall have no obligation hereunder with respect to any Equipment which (i) has been improperly repaired or altered; (ii) has been subjected to misuse, negligence or accident; (iii) has been used, stored, installed, operated and maintained in a manner contrary to ABB's instructions; (iv) is

comprised of materials provided by or a design specified by Customer; or (v) has failed as a result of ordinary wear and tear (vi) for which the Customer didn't properly and/or timely fulfill its maintenance and payments obligations.

(d) Software warranty and remedies

ABB warrants that the Software will execute in accordance with ABB's published specification. The Standard Warranty Period for Software is one (1) year after the date of shipment. If a nonconformity to the foregoing warranty is discovered during the Standard Warranty Period for Software, Customer needs to report ABB promptly and in writing of such nonconformity, and include a description of the nonconformity and complete information about the manner of its discovery. ABB shall correct the nonconformity by, at its option, either (i) modifying or making available to the Customer instructions for modifying the Software; or (ii) making available at ABB's facility necessary corrected or replacement programs. ABB shall have no obligation with respect to any nonconformities (i) if the Software is not properly installed, or if (ii) nonconformities result from unauthorized modification of the Software or Customer-supplied software or interfacing. ABB does not warrant that the functions contained in the Software will operate in combinations which may be selected for use by the Customer, nor that the Software is free from errors in the nature of what is commonly categorized by the computer industry as "bugs".

(e) Exclusive warranty

To the extent permitted by law, the foregoing warranties are exclusive and in lieu of all other warranties of quality and performance, whether written, oral or implied, and all other warranties including any implied warranties of merchantability or fitness for a particular purpose or usage of trade are hereby disclaimed. The remedies stated herein constitute Customer's exclusive remedies and ABB's entire liability with regard to the quality and warranty of the delivery.



**ROBOTICS AND DISCRETE AUTOMATION
SPECIFIC TERMS AND CONDITIONS FOR
OMNICORE™ APPLICABLE TO THE SALE OF
EQUIPMENT, PARTS, SERVICES AND
SOFTWARE BY ABB**

1. DEFINITIONS

Equipment: being Delivery of goods by ABB to Customer, insofar as expressly included in the Agreement.

Service: Execution of work delivered by ABB to Customer, insofar as expressly included in the Agreement.

Software: shall mean any form of computer software including the software installed in the equipment (operating software, system software, firmware, etc.), all design materials prepared by or on behalf of ABB and all new versions, new releases, extensions, revisions and improvements of these or incorporated therein.

2. GENERAL

These specific terms and conditions for OmniCore™ shall apply in addition to offers made by and all orders submitted from ABB to Customer to sell Equipment and Services, and to each associated Agreement and the general terms and conditions as mentioned therein.

The terms and conditions stated herein are of the essence and shall prevail to any conflicting terms as set out in the general terms and conditions applicable to the sale of goods, work and services by ABB.

The OmniCore™ controller hardware is delivered with a standard mobile connection (Cellular data connection), or WIFI modem and/or Ethernet connection.

3. CELLULAR DATA CONNECTION

If the ABB Ability™ OmniCore™ controller hardware is delivered together with a standard, free of charge, (machine-to-machine or M2M) cellular data connection, it will automatically establish a connection to the ABB Ability™ digital platform once the power switch of the ABB Ability™ OmniCore™ controller hardware has been turned on and has been connected. After the establishment of the connection there will be a data flow from the ABB Ability™ OmniCore™ controller hardware to the ABB Ability™ digital platform.

ABB does not warrant or guarantee an available, stable, uninterrupted, and interference free connection through the standard cellular data connection as this is dependent on the availability and quality of the cellular data signal as provided by the telecommunications carrier on the location where the ABB Ability™ OmniCore™ hardware is installed. The cellular data connection is to be used solely in connection with the ABB Ability™ OmniCore™ controller hardware and excludes, without limitation, voice services, web browsing, music downloading and other services that are not traditionally considered as machine to machine (M2M), but human-oriented telecommunication services.

ABB has established and maintains a formal information and cybersecurity procedure which includes commercially reasonable technical and organizational measures, in order to protect the data against security breaches, accidental or unlawful destruction, loss, alteration, and unauthorized disclosure of, or access to the data.

The cellular data connection is not required for the operation of the hardware and the connectivity settings can be adjusted and turned off at any given time. Detailed information on the mobile connection is available upon request, and further described in the service description that can be downloaded from this web location <https://share.library.abb.com/api/v4?cid=9AAC910011&dk=Manual>.

4. DATA

ABB will not acquire any right, title and interest in the data other than the rights granted by Customer to ABB, but ABB will have the right to collect, store, aggregate, analyze or otherwise use the data for (i) providing and maintaining the hardware, services and/or the ABB software to Customer; (ii) preventing, detecting and repairing problems related to the security and/or the operation of the hardware, the platform and/or software; (iii) improving and developing existing services, technologies, products and/or software and developing new services, technologies, products and/or software, and all improvements and developments (including all resulting intellectual property Rights) are exclusively owned by us. In addition, we have the right to use the data for benchmarking purposes if and to the extent it is anonymized or non-confidential.

5. SAFE ENVIRONMENT

The Customer will only install the ABB Ability™ OmniCore™ hardware in safe environments in accordance with the certification standards as stated in the product specifications that can also be accessed and downloaded from this web location: <https://share.library.abb.com/api/v4?cid=9AAC910011&dk=Manual>

6. References

In addition to these OmniCore™ conditions and prior to the use of any ABB Ability™ and/or ABB Ability™ Connected Services, Customer shall agree with ABB's additional terms and conditions for said services, delivered upon request or made available online:

- <https://ability.abb.com/terms>
- <https://new.abb.com/products/robotics/service/connected-services/how-to-connect-your-robot>